

Informed Member BY SWHP

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Preventive Care Coverage

Your health matters to us. Getting recommended preventive services, such as screening tests and immunizations, is an important part of staying healthy.

As a Baylor Scott & White Health employee, you and your covered dependents are allowed to receive preventive care coverage* at no cost to you if you visit a Tier 1** or Tier 2 provider. Coverage for preventive care is once per calendar year, which means you do not need to wait 365 days from the last time you had your preventive care visit to receive 100% coverage. For example, if your last visit to your doctor for an annual preventive visit was on May 1, 2016, you can schedule your next visit anytime in 2017 — starting January 1.

When you call your doctor to schedule your appointment, it is important to let them know you want to schedule your preventive care visit or annual routine physical so they can code the claim properly. If your doctor's office tells you that you have to wait 365 days, you should ask them to call Scott and White Health Plan to confirm your coverage.

Also, we want you to know that if you address other medical conditions (like fatigue, headaches, etc.) during your preventive care visit, you may have a copay, deductible or coinsurance to pay.

*Please visit our preventive care page to review a complete list of services including frequency and age limits.

**Locate Tier 1 Providers in your area by using one of the following resources:

- Member Portal
- MyBSWHealth App (Download from the App Store or Google Play)
- BSWQA HealthAccess Line at (844) 279-7589

If you have any questions about your coverage, contact Scott and White Health Plan at (844) 843-3229.

bswh.swhp.org

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